A/C Universal Controls

K-380EW

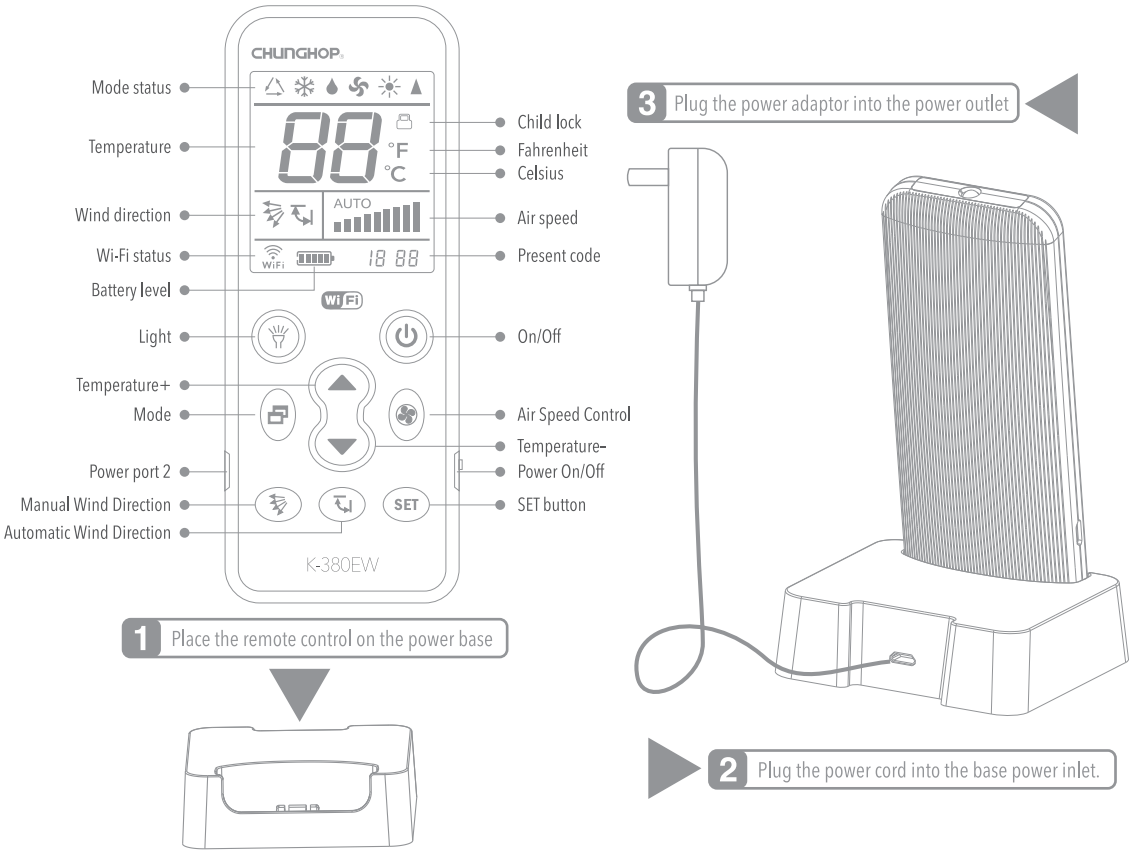
WI-FI Smart universal air conditioner remote control

User Guide

Thank you for choosing a

Please carefully read this user guide before using this product, and keep it for future reference.

COMPONENTS AND FUNCTIONS



To charge the remote control

Please switch on the Power on the right side of the remote control and connect the power cord according to the above diagram to charge the battery.

Important Note

Before leaving the factory, this remote control uses 1000 as the default brand code, which directly works with most different Gree and Midea A/C models in the market. (There may be a few models which do not work with the default code, and users should follow the steps in <Setting Code Suitable for your A/C on the Remote Control> to search the right codes.)

SETTING CODE SUITABLE FOR YOUR A/C ON THE REMOTE CONTROL

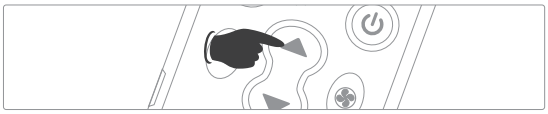
This remote control provides 3 different methods to set the code for different A/C brands and models:

1 POINT-TO-POINT QUICK BRAND SEARCH

1. Power on the A/C manually and point the remote control at the A/C receiver window.
2. Press and hold the button corresponding to your brand, (e.g., LG corresponds to "Temperature+") until the A/C makes a "beep" sound and automatically switches on, and then immediately release the button.
3. Test if the buttons function normally. If yes, complete the setting, if not, repeat Step 2.

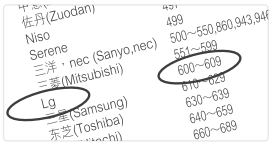
Corresponding button and brand table

Temperature +	Temperature -	Mode
LG/Samsung/Chunlan/Aux	Midea/Changhong/TCL/Shinco/Aucma	Gree/Hualing/Chigo/Hisense/Kelon
Air Speed Control	**Automatic Wind Direction**	**Manual Wind Direction**
Daikin/Fujitsu/Carrier	Sanyo/Sharp/Frestech/Y Air	Hitachi/Panasonic/Haier/Mitsubishi



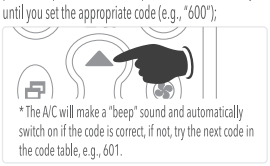
2 MANUAL CODE ENTRY

1. Find the three-digit code corresponding to your A/C brand (e.g., LG code is "600"). Manually power on the A/C, and point the remote control at A/C receiver window.



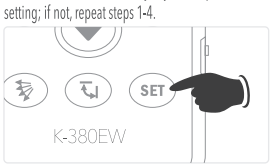
2. Press and hold the "SET" and "On/Off" buttons at the same time and release them when the code flashes in the remote control screen.

3. Press and hold "Temperature+" for the code to change rapidly, and release it for the code to pause; or you can press "Temperature+" or "Temperature-" intermittently until you set the appropriate code (e.g., "600");



* The A/C will make a "beep" sound and automatically switch on if the code is correct, if not, try the next code in the code table, e.g., 601.

4. Press "SET" once to quit after the A/C makes a "beep" sound and automatically switches on. Test if the buttons function normally. If yes, complete the setting; if not, repeat steps 1-4.

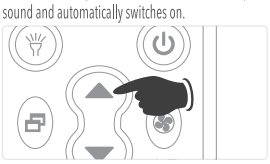


3 MANUAL CODE SEARCH

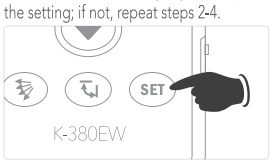
1. Power on the A/C manually and point the remote control at A/C receiver window.

2. Press and hold the "SET" and "On/Off" buttons at the same time and release them when the code flashed in the remote control screen.

3. Intermittently press "Temperature+" for the code to increase one by one until the A/C makes a "beep" sound and automatically switches on.



4. Press "SET" once to quit. Test if the buttons function normally. If yes, complete the setting; if not, repeat steps 2-4.



CHILD LOCK FUNCTION

To lock: Press and hold the "SET" and "Manual Wind Direction" buttons at the same time until the screen displays the child lock icon. This means the child lock is operational. Release the buttons.
! When locked, code search and other settings will not work, however the remote control functions normally.
To unlock: Press and hold the "SET" and "Manual Wind Direction" buttons at the same time until the child lock icon disappears from the screen. The control is now unlocked.

TO RESTORE TO FACTORY SETTINGS

Press and hold "SET" + "Air Speed Control" buttons at the same time. The screen will display all the information after about 3s. Release the buttons to successfully restore the factory settings.

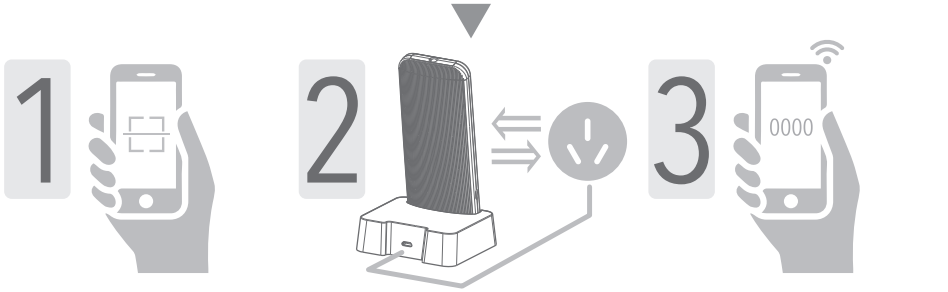
ATTENTION

You must point the remote control at the A/C receiver window.

DOWNLOAD AND INSTALL THE REMOTE CONTROL APP

Configure the A/C with one button and complete the process in 3 steps

Download APP to iPhone or an Android phone,and you can configure your A/C to connect to the network in 30s by just entering the Wi-Fi password.



● Scan QR code , download APP

● Switch on, Enter configuration mode

● Enter WiFi password , Configuration is successful

1. Scan the following QR code to download and install the APP*. Register an account and successfully log in: * Or search "chunghop" in App Store or in Google Play to download and install the app.
2. Connect the remote control to the power supply base, and maintain the connection. When the Wi-Fi icon appears on the remote control screen, press and hold the remote control "On/Off" ⏻ button (for about 5s) and release it when 01 appears on the screen. After some time, the Wi-Fi icon WiFi will flash rapidly, and the remote control will enter the configuration mode.
3. Make sure that your mobile phone is connected to the Wi-Fi network that needs to be configured. Touch [Add device] → [A/C remote control] → [Next] on the APP's home screen, enter the Wi-Fi password and touch [Configure]. TThe APP will prompt device added after the configuration is successful. You will now be able to control your A/C with the APP.

Available on the iPhone App Store

ANDROID APP ON Google play

FAQs

Q: Cannot configure or no response during the configuration?

A: Please check if the Wi-Fi router can access the network. Please place the remote control into the power supply base; the remote control can be only used as a universal remote control if it is not placed into the power supply base; Wi-Fi remote control function is available only after the remote control is placed into the power supply base.

Q: Failed-Config?

A: Please check the router Wi-Fi signal strength and if network speed is normal, then try to reconfigure. Please place the remote control into the power supply base, and check if the remote control screen displays Wi-Fi icon (WiFi).

Q: Cannot control the A/C with remote control after successful configuration?

A: Please set the code on the remote control again. Confirm that the remote control can control the A/C and that the code displayed in the remote control matches with that displayed in the APP. After successful configuration, please first confirm that the code on the remote control screen matches the present code displayed in the remote control APP, and then use the APP's remote control function (about 3-5s delay, depending on network conditions). Otherwise, you may need to set the remote control again;

Q: The APP displays device offline?

A: Please place the remote control into the power supply base, and check if the remote control screen displays Wi-Fi icon (WiFi).Please check if the connected WI-FI router works normally.

Q: How can you know if the remote control is successfully connected to Wi-Fi?

A: The APP will display device online and the Wi-Fi icon (WiFi) on the remote control screen will stay on when the remote control successfully connects to the Wi-Fi router. Wi-Fi function will be automatically disabled (Wi-Fi icon on remote control screen will disappear) when the remote control is disconnected from the power supply base. Wi-Fi function will be automatically enabled (Wi-Fi icon on remote control screen will appear) when the remote control is connected to the power supply base.

Tips:

- After replacing the router or restoring the router to factory settings, you must reconfigure the device by following the Add device step on the APP.
- 1-3s delay during remote control operation by mobile phone is normal. If there is a prolonged delay or there is no response, please test if the Wi-Fi network connection speed of the mobile phone and router are normal.
- You must point the remote control at the A/C receiver window.
- Please do not disassemble the remote control by yourself or throw it in fire as it has an inbuilt lithium battery.
- Please keep the remote control away from heat and fire, and please do not let children use the charger without adult supervision, as there may be potential safety hazards.
- It is recommended to charge with ambient temperature below 40°C. The battery will slightly heat up when fully charged, which is normal.
- Please switch off the Power on the right side of the remote control if you do not plan to use the remote control for a long time.

CODE LIST

ACSOM	980
ADC	861
AITE	296-299
AKIRA	796-797
ALPIN	989-991,998
AMCOR	501,508,509,532 973,978,979
AMICO	982
AOKE	301-302
AOLI	300
APTON	862
AUCMA	210-229,933
AUX	180-199
BAIXUE	299
BEIJINGJINGDIAN	304
BIG-THUMB	331
BLUE STAR	057,550,887
BOERKA	630,305-306
BORLER	307
BOSHI	310
BOSHIGAO	308-309
CARDIFF	**000-020-039**
CARRIER	599,690-699,890-899
CHANGFENG	190
CHANGFU	835-838
CHANGHONG	059-079,934,947
CHANGLING	312-323
CHENGYUAN	324
CHIGO	080-099
CHUANGHUA	325-328
CHUANYAN	861
CHUNLAN	170-179
COLROLLA	861
CONROWA	337-341
CONSUL	993
CORONA	760-769
CROWN	861
DAEWOO	332-333
DAIKIN	740-759
DAJINXING	329-330
DAKE	861
DAOTIAN	821-824
DELONGHI	900
DIY	044,090,092,095
DONGXIA	334-335
DONGXINBAO	260-268
DUNAN	336
ELCO	982
ELDLONG	293-295,861
ELECTER	981-986
ELECTROLUX	471-474,807-808, 250,906
FEDDERS	878
FEIEDRICH	879
FEIGE	829-830
FEILU	240-249
FERROLI	901
FIRST	864
FRESTECH	270-279,944-945
FUJITSU	700-719
FUNIKI	992
GALANZ	124-129,134-139, 936-940
GEER	342-343
GLEE	280
GOLDSTAR	303
GREE	000,020-039
GUANGDA	345-346
GUQIAO	344
HAIER	001-019
HELTON	863
HEMILTON	095
HICON	391-392
HISENSE	230-239
HITACHI	640-659
HONGYI	347
HUABAO	100-109
HUAGAO	348
HUAKE	349-350
HUALING	150-169,045
HUAMEI	351-352
HUANGHE	353
HUAWEI	281
HUIFENG	354-356,357,360
HYUNDAI	780-789
INYCIN	475-483
JIALE	358
JIANGNAN	359
JINBEIJING	361-362
JINDA	491-492
JINSONG	363-365
JMSTAR	360
JOHNSO	282
KANGLI	368-370
KELONG	110-119
KLIMATAIR	797-800
KONKA	366-367
KRIS	804-805
KT02_D001	283
KT02_D002	284
KTY001	285
KTY002	286
KTY003	287
KTY004	288
KTY005	289
LG	600-609
LIANGYU	780
LIKEAIR	386-387

CODE LIST

LITTLESWAN	453
LONGHE	861
LOREN-SEBO	801-803
MCQUAY	790-795
MEILING	388-391
MIDEA	040-058
MINGXING,BOYIN	290
MITSUBISHI	551-599
MITSUKA	904
NATIONAL/Panasonic	660-689
NIKKO	810-811
NISO	398-399,497
NORCA	994
OGENERAL	659,717,718,719
OLYMPUS	995-996
OPAL	997
OTHER	496,498,821-828, 839-849,865-877, 905-976,999
PANDA	464-466
PEREG	998
PILOT	902
PINSHANG, XINHUABAO	290
PUYI	862
QIXING	393
RAYBO	371-383
RHOSS	903
RICAI	394
RIJIANG	395-397
ROWA	383-385
SACON	414
SAMSUNG	610-629
SANYO，NEC	500-550,860,943, 946
SANZUAN	190
SAPORO	861
SAST	450-452
SENSOR	860
SERENE	499
SHAMEI	400
SHANGLING	403-409
SHANXING	401-402
SHANYE	862
SHARP	720-739
SHENBAO	410-411
SHENGFENG	412
SHENGFENG\FEILU	413
SHINCO	200-209
SHINING	415
SHUANGLU	416-418,946,948
SIGMA	447
SKYWORTH	877
SOGO	291
SONGLINXIA	862
SONGXING	419
SOVA	292,420
SOWA	862-863
SOYEA	421-422
SPEED	987
SRTC	423
STARIGHT-AIRCON	880
SUNBURG	817-820
TADIRAN	501,508,509,532,630, 969,978,979,991
TAIYA	862
TCL	120-133
TEAC	850-859
TECO	831-834
TIANJINKONGTIAO	424
TIANYUAN	425-428
TOBO	250-269
TONGLI	429-430
TOSHIBA	630-639
TOTALINE	548
TOYO	825-828
TRANE	812-816
UNI-AIR	368-369
UTTLEDUCK	454-456
VIDEOCON	597,627,628,629,884
VOLTAS	056,057,549,598,609, 627,628,629
WANBAO	431-433
WANGZI	861
WEILI	434-443,553-576
WEITELI	444
WHIRLPOOL	119,550,770-774,739
WUFENG	445-446
XILENG	448-449
XINGHE	462-463
XINLE	457-460
XINLING	461
XIONGDI	862
YAIR	467-471,044,013-015
YAOMA	470,977
YIDONG	499
YORK	775-779
YUETU	881～882,949
YUTU	484-490
ZHONGYI	493-494
ZUODAN	495

A WHOLE NEW MODEL
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We have created a totally unique remote control
system for hundreds of millions of A/Cs in the world!
FROM NOW ON,
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anytime, anywherere
regardless of the distance!
ON/OFF
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App Store
ANDROID APP ON
Google play